



Tuckshop is now ONLINE!

Wondall has registered for 'Our Online Canteen', an online ordering system that is a safe and convenient way to order school meals. Ordering your child's lunch is now even easier!!

How to get started:

- Visit www.ouronlinecanteen.com.au
- Sign up by completing the registration form (sign-up is free).
- Receive a confirmation email with an activation link.
- Activate your account then login to the website.
- Create a student profile for each of your children. For 'room' use your child's class (eg. 1A, 3C, 4/5E etc.)
- Add credit to your account.
- Order using the green **ORDER** tab (top right of screen).
- Order at your convenience in 4 easy steps (select student, select date, add items, confirm).
- Cut-off time is strictly 9am. Orders may also be placed in advance.



Frequently asked questions:

Is the OOC website safe and secure to use?

Yes, Our Online Canteen information is stored in Australia. Our Online Canteen have the SSL certificate which is used whenever any financial transactions are performed and they are PCIDSS approved for secure financial transactions.

How do I add credit to my account?

There are three (3) ways to add credit to your account: PayPal (3.80% fee), Credit Card (2.2% fee) and Direct Deposit (Nil fee and may take up to two working days for transfer to complete).

What do I do if I need help?

If you are experiencing any issues, just call Our Online Canteen experienced team support line on 1300 11 66 37 from 7.00am or email info@ouronlinecanteen.com.au

Benefits:

- ✓ Supports WONDALL
- ✓ Saves time and money
- ✓ Safe, secure and easy to use
- ✓ Customer support line: 1300 11 66 37

www.ouronlinecanteen.com.au

For the remainder of term 4 2015 there will be two ordering options:

1. The preferred method of ordering is online via: www.ouronlinecanteen.com.au with strict cut-off time of 9am. Orders may be placed in advance of date required.
2. Whilst online ordering is being phased in, you may still order using the bag system. (NB: 2016 will be online ordering only).